



To Whom this May Concern,

LabTox Laboratories is the laboratory from which you, your child, or spouse may have received a COVID-19 PCR Test. If you are providing your health insurance to pay for this test you will likely receive an EOB (Explanation of Benefits), in the mail from your insurance carrier. Insurance companies are mandated to pay 100% of the cost for COVID-19 testing. Sometimes insurance companies do not pay the bill on the first submission by LabTox' outside billing company, similarly to any medical office you may go to for care. However, for COVID-19, medical billers, such as those we are contracted with, will work the denied claims for payment. We advise you to not be alarmed about the denial you may read on the EOB. We do not need a copy of it as we have already submitted your claim to our billing company, who will work the claim for you. There is no copayment, or balance owed, for COVID-19 testing by the individual.

Thank you,

LabTox Laboratories
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